

# GLOBAL ROOTS SERVICES

SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS  
SBA VetCert SDVOSB · SBA VetCert VOB · HIPAA

DBA of Global Roots Tours LLC

LAST-MILE · MISSION CRITICAL · VETERAN-LED

## COMPANY INFORMATION

<b>LEGAL ENTITY</b>	Global Roots Tours LLC
<b>DBA</b>	Global Roots Services
<b>UEI</b>	TE3EZ3MG8J87
<b>CAGE CODE</b>	16RZ7
<b>SAM STATUS</b>	Active Registration
<b>PRIMARY NAICS</b>	492110
<b>CERTIFICATIONS</b>	SBA VetCert SDVOSB   SBA VetCert VOB   HIPAA
<b>SERVICE AREA</b>	VISN 9 — KY, TN & Region
<b>ADDRESS</b>	768 Hwy 1054 N, Falmouth, KY 41040
<b>PHONE</b>	(629) 500-9161
<b>EMAIL</b>	operations@globalrootsservices.com
<b>WEBSITE</b>	globalrootsservices.com

Global Roots Services is a Service-Disabled Veteran-Owned Small Business providing HIPAA-compliant medical courier services, last-mile federal logistics, and time-critical delivery solutions for VA facilities and federal health partners. Founded and operated by a combat veteran with direct convoy and logistics experience, we bring military-grade precision and accountability to every route. **MEDICAL COURIER** — HIPAA-compliant transport of lab specimens, pharmaceuticals, and medical records. STAT protocols. Full chain-of-custody. Built for VA CBOCs and medical centers within VISN 9. **LAST-MILE DELIVERY** — Scheduled routes, on-demand pickup, same-day express including local ground freight for federal clients. GPS-tracked with proof-of-delivery on every shipment. **SECURE DOCUMENT COURIER** — Same-day inter-agency document runs. Chain-of-custody for government and legal materials.

## NAICS CODES & PRODUCT/SERVICE CODES

NAICS	NAICS TITLE	NOTE	PSC	PSC DESCRIPTION
492110	Couriers and Express Delivery Services	PRIMARY	R602	Courier/Messenger Support
492210	Local Messengers and Local Delivery		R706	Logistics Management Support
561990	All Other Support Services		V999	Other Transportation/Travel
488999	All Other Support Activities for Transportation			

## KEY DIFFERENTIATORS

- **VETERAN LEADERSHIP** Combat-tested logistics. Convoy operations and time-critical delivery experience translates directly to medical courier precision.
- **SDVOSB SET-ASIDE READY** SBA VetCert certified SDVOSB under VA Veterans First Contracting Program. Eligible for Rule of Two set-asides across VISN 9.
- **HIPAA COMPLIANT** Full HIPAA certification for medical specimen and healthcare materials transport. Chain-of-custody on every run.
- **KENTUCKY-BASED** Local presence in Pendleton County. Positioned for CBOC routes: Somerset, Morehead, Hazard, Berea to Lexington VA.
- **SCALABLE SUBCONTRACTING** Built to operate as prime or sub. 65–70% route subcontracting model maintaining full SDVOSB compliance.

## RELEVANT EXPERIENCE & PAST PERFORMANCE

<b>Combat Logistics Operations</b> <i>US Military</i>	Convoy operations and time-critical supply chain management under high-pressure conditions. Chain-of-custody, route planning, multi-point delivery coordination.
<b>Medical Courier Route Development</b> <i>VISN 9 — Kentucky</i>	Developed and priced 4 active Kentucky courier routes: Somerset, Morehead, Hazard, and Berea CBOCs to Lexington VA Medical Center. Ready for immediate execution.
<b>Children of the Jungle Inc.</b> <i>US 501(c)(3) Nonprofit</i>	VP of Operations for an 8-member international board. Coordinated logistics for fair-trade artisan commerce and remote community supply operations in the Philippines.

## TEAMING, SUBCONTRACTING & POINT OF CONTACT

Global Roots Services actively seeks teaming partnerships with established prime contractors operating within VISN 9 (Kentucky and Tennessee). As a Kentucky-based SDVOSB, we satisfy the VA Rule of Two for SDVOSB set-aside procurements and are positioned to serve as prime or subcontractor on active VA medical courier contracts.

**Jesse Gillispie** —  
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