

GLOBAL ROOTS SERVICES

CAPABILITY

LAST-MILE · MISSION CRITICAL · VETERAN-LED

SERVICE-DISABLED VETERAN-OWNED

COMPANY INFORMATION

LEGAL ENTITY Global Roots Tours LLC	DBA Global Roots Services	ENTITY TYPE Limited Liability Company
UEI TE3EZ3MG8J87	CAGE CODE 16RZ7	SAM.GOV STATUS Active Registration
PRIMARY NAICS 492110	CERTIFICATIONS SDVOSB HIPAA	SERVICE AREA VISN 9 — KY & TN Region
ADDRESS 768 Highway 1054 N, Falmouth KY 41010	PHONE (629) 500-9161	WEBSITE globalrootsservices.com

CORE COMPETENCIES & CAPABILITIES

Global Roots Services is a Service-Disabled Veteran-Owned Small Business providing HIPAA-compliant medical courier services, last-mile federal logistics, and time-critical delivery solutions for VA facilities, Department of Defense agencies, and federal health partners. Founded and operated by a combat veteran with direct convoy operations and logistics experience, we bring military-grade precision and accountability to every delivery route.

MEDICAL COURIER SERVICES

HIPAA-compliant transport of lab specimens, pharmaceuticals, medical records, and sensitive healthcare materials. Time-critical and STAT protocols. Full chain-of-custody documentation. Designed for VA CBOCs, medical centers, and federal health partners within VISN 9.

LAST-MILE FREIGHT & DELIVERY

Local and regional ground freight for government and commercial clients. Scheduled routes, on-demand pickup, express same-day departures. Proof-of-delivery documentation and real-time status reporting on every shipment.

SECURE DOCUMENT & MESSENGER SERVICES

Same-day secure document courier, inter-agency runs, and sensitive materials handling. Chain-of-custody procedures for government documents, legal materials, and time-sensitive correspondence. Confidentiality protocols in place.

FACILITIES & LOGISTICS SUPPORT

Integrated facilities support including supply handling, inventory staging, warehousing, and administrative courier operations. Scalable infrastructure to support multi-facility and multi-route federal contracts.

GROUND PASSENGER TRANSPORT

Non-emergency medical transport coordination, inter-facility beneficiary movement, and federal passenger ground transportation. Compliant with federal beneficiary travel requirements under VA and DoD programs.

WAREHOUSING & STORAGE

General warehousing and short-term inventory storage for government clients. Secure, organized facilities supporting distribution, kitting, and last-mile staging. Scalable from single-route to regional operations.

NAICS CODES & PRODUCT/SERVICE CODES

NAICS	NAICS Title	Note	PSC	PSC Description
492110	Couriers and Express Delivery Services	PRIMARY	R602	Courier/Messenger Support
484110	General Freight Trucking, Local		R706	Logistics Management Support
485999	All Other Transit and Ground Passenger Transportation		S201	Housekeeping / Custodial Janitorial
492210	Local Messengers and Local Delivery		V212	Motor Passenger Transport
493110	General Warehousing and Storage		V221	Passenger Air Charter
561210	Facilities Support Services		V999	Other Transportation/Travel

KEY DIFFERENTIATORS

■ Veteran Leadership

Combat-tested logistics discipline. Convoy operations and time-critical delivery experience translates directly to medical courier precision.

■ SDVOSB Set-Aside Ready

Certified SDVOSB under VA Veterans First Contracting Program. Eligible for Rule of Two set-asides across VISN 9.

■ HIPAA Compliant

Full HIPAA certification for medical specimen and healthcare materials transport. Chain-of-custody documentation on every run.

■ Kentucky-Based Operations

Local presence across Pendleton County and surrounding regions. Positioned for CBOC routes: Somerset, Morehead, Hazard, Berea to Lexington VA.

■ Scalable Subcontracting

Built to operate as prime or sub. Established operational model for 65-70% route subcontracting while maintaining SDVOSB compliance.

■ Global Affiliate Network

Philippines logistics affiliate for US Embassy Manila procurement and international federal micro-purchase coordination.

RELEVANT EXPERIENCE & PAST PERFORMANCE

Combat Logistics Operations

US Military

Convoy operations and time-critical supply chain management under high-pressure conditions. Direct experience in chain-of-custody, route planning, and multi-point delivery coordination.

Children of the Jungle Inc.

Philippines Non

VP of operations for an 8-member international board supporting indigenous Mangyan communities in Mindoro. Coordinated logistics for fair-trade artisan commerce and remote community supply operations.

Philippines Logistics Network

Global Roots S

Operational coordination of US Embassy Manila procurement logistics and supply chain support for US Mission agencies in the Philippines. Angela Cruz, Operations Manager, serves as local POC.

Medical Courier Route Development

VISN 9 — Kent

Developed and priced 4 active Kentucky courier routes: Somerset, Morehead, Hazard, and Berea CBOCs to Lexington VA Medical Center. Operational framework in place for immediate execution.

TEAMING, SUBCONTRACTING & CONTACT

TEAMING OPPORTUNITIES

Global Roots Services actively seeks teaming partnerships with established prime contractors operating within VISN 9 (Kentucky and Tennessee). As a Kentucky-based SDVOSB, we satisfy the VA Rule of Two for SDVOSB set-aside procurements and are positioned to serve as either prime or subcontractor on active VA medical courier contracts. Our subcontracting model is built for scale: we maintain route infrastructure, compliance documentation, and HIPAA-trained driver capacity for immediate deployment on CBOC and medical center routes across eastern and central Kentucky.

POINT OF CONTACT

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